I have only great things to say about Shannon Hardwick. From the moment she was recommended to us by a mutual acquaintance, Shannon became our advocate, our guide and our feet on the ground in Spokane. We were living in Seattle when we started our search, and weren't very familiar with the process of buying a home. Shannon listened to what we wanted and sometimes stepped in to remind us of our goals. With her guidance, we quickly found the home of our dreams, and we couldn't be happier. Even after the sale, Shannon continued to keep in touch to make sure everything was going smoothly and to see if she could be of further assistance. Shannon is a fun person to work with and an exceptional realtor. We would highly recommend her to anyone. Katy Tom